

# Quincy E. Tennyson

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## TECHNICAL SKILLS & CERTIFICATIONS

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- **Cisco Certified Entry Networking Technician, Net+, Sec+**
- **Advanced Skills:** Microsoft Office Suite (Excel, Word, PPT), Network Infrastructure, Information Systems Administration – Virtual and Traditional Environments
- **Intermediate Skills:** Server Administration, Teleconference Systems, System Analysis and Design, Business Requirements Analysis, Prototyping, Specifications and Use Cases
- **Programming Languages:** C#, Java, HTML/CSS/JS, AngularJS

## EXPERIENCE

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### FARM CREDIT MID-AMERICA

8/2015 - Present **BUSINESS TRANSFORMATION TRAINEE**

Louisville, KY

*Infrastructure – WAN Team*

- Maintain, support, and innovate within the unified communications environment of Farm Credit Mid-America.
- Advocate and train for user engagement with collaborative technology, improving users' overall experience with existing platforms like Cisco Telepresence and Jabber.
- Selected third party vendor for broadband consolidation services, increasing network team and accounts payable efficiency.
- Developed and implemented new solutions with existing technology, including "war room" style operations center for the release of AgriLytic, a critical strategic initiative.
- Serve on the Engaged Professionals employee engagement team, promotion personal and professional development for the entire Farm Credit Mid-America association.

3/2015 – 8/2015 **INTERN - BUSINESS TECHNOLOGY**

Louisville, KY

*Process Improvement and Execution*

- Managed the project portfolio of 26 summer interns working in operational areas including sales, finance, HR, insurance, and credit analysis. This included development of new systems for tracking intern progress.
- Delivered recommendations on improving the Farm Credit Mid-America summer internship program, which resulted in a more efficient and process-oriented intern program for the association.
- Worked with leadership to develop the Business Transformation Trainee position, and subsequently filled the role. At present, this position has created unique opportunities for two new employees in BT.

5/2014 - 8/2014 **INTERN - BUSINESS TECHNOLOGY**

Louisville, KY

*Infrastructure*

- As a primary project: conducted a major Cisco server firmware update for over 90 field offices in Kentucky, Tennessee, Ohio, and Indiana
- Managed the virtualized desktop and server environment with VMWare VSphere.
- Assisted in the implementation of video teleconference equipment and software for all Farm Credit field offices in Kentucky, Tennessee, Ohio and Indiana.

### UNITED STATES MARINE CORPS

8/2010 – 8/2013 **U.S. CENTRAL COMMAND, COMMANDER'S COMMUNICATIONS TEAM**

Tampa, FL

*Advance and Primary Communicator*

- Provided secure communications for the U.S. CENTCOM commander and deputy commander to the President of the United States, Secretary of Defense, senior civilian and military leaders, warfighting commanders and foreign dignitaries over a period of three years at split based headquarters in Tampa, FL and Doha, Qatar along with 21 other countries in the U.S. CENTCOM Area of Responsibility.

- Led multiple critical missions as the primary communicator for the deputy commander of U.S. CENTCOM, solely responsible for all secure communication requirements ensuring no-fail operations.

4/2010 – 8/2010 **2<sup>ND</sup> MARINE AIRCRAFT WING G-2, 6<sup>TH</sup> SPECIAL SECURITY COMMUNICATIONS TEAM** Cherry Point, NC  
*Non-Commissioned Officer-in-Charge*

- Supervised the professional and personal development of 13 Marines.
- Led the daily operations of the 6<sup>th</sup> SSCT, maintaining the top secret, secret, and unclassified automated intelligence systems interfacing with the II Marine Expeditionary Force and 2d Marine Aircraft Wing (MAW) subordinate units.

## EDUCATION

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**UNIVERSITY OF LOUISVILLE** Louisville, KY  
*Bachelor of Science in Business Administration, expected December 2016*

- Major: Computer Information Systems – Emphasis in Web Development
- Cumulative GPA: 3.8
- Honors Scholar

## ACTIVITIES

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2014 – 2016 **CARDINAL eSPORTS CLUB, Founder / President**

- Coordinated all Cardinal eSports Club (CeSC) activities and events for the RSO.
- Led the CeSC executive team and guide the strategic direction of the club.
- Developed partnership with Louisville gaming entity LanWar, Inc.
- Drafted organization's constitution and, with partners, earned our position as a recognized University club; the first of its kind.

2013 - Present **STUDENT VETERANS ASSOCIATION, Member**

## AWARDS & ADDITIONAL INFO

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- **Personal Military Awards include:**  
 Joint Commendation Medal (2), Navy and Marine Corps Achievement Medal
- **2013 Junior Marine of the Year, U.S. Central Command, Tampa, FL**
- **Active published photographer (Demotix, Republican National Convention 2012)**
- **Experienced in Adobe Photoshop and Lightroom**